

VIRGINIA BANKERS ASSOCIATION

VBA COMMITTEES

AGENDA

Retail Executives Committee Meeting

September 20th, 2023 | 10:00am-1:00pm (Lunch Included)
VBA Office, Glen Allen

Welcome & Announcements – Joe Lewis

2024 VBA Connect & Protect Experience Topics – Kristen Reid

Please come to the meeting with thoughts on topics and/or speakers that you would like to have VBA consider adding to the conference agenda (break-outs or general sessions)

Roundtable Discussion Topics

- What are you seeing with the various types of fraud and how are you mitigating it?
- How are you managing Gen Z employees?
- Where are you with salaries? Have you started to raise entry to mid-level salaries?

Other topics

Adjourn

Final 2023 Meeting

December 6, 2023 (Zoom)

Committee Mission Statement

Fostering a robust retail banking environment in the Commonwealth of Virginia whereby customers prosper by way of enhanced products, services and delivery options; senior retail executives grow professionally through peer exchange and education; banks profit from enhanced retail strategies; and the VBA promotes and safeguards retail banking against threats within the financial system with the support of state legislative officials.

