# VIRGINIA BANKERS ASSOCIATION

# AGENDA

# **Retail Executives Committee Meeting**

January 24, 2024 | 10:00am-12:00pm | Virtual via Zoom

#### Zoom Meeting

https://us02web.zoom.us/j/86262404052?pwd=bysrVUtTa2J4bTE0VFF4Uk5sMXJZdz09 Meeting ID: 862 6240 4052 | Passcode: 672574

- I. Welcome & Announcements Joe Lewis Welcome Devika Wimalkantha – John Marshall Bank
- II. Committee Handbook & Resources Review Amy Binns
- III. 2024 VBA Connect & Protect Experience Update Kristen Reid March 11-13, Williamsburg, VA – Don't Forget to <u>Register</u>!
- IV. Roundtable Discussion Come Prepared to Share a Topic of Importance to YOU! Instead of having predetermined topics on this meeting's agenda, we're asking that EVERY committee member come prepared with one item (or more if you'd like!) to talk about - this can be something that is keeping you up at night, a challenge you're dealing with, OR something good that is happening that you'd like to share with the group. Maybe you can provide tips/best practices for why something is working well at your bank. Please come prepared to interact and share as this is what this committee resource is all about!
- V. Adjourn

## 2024 Meeting Schedule

January 24 (Zoom) – 10am-Noon May 9 (In-Person, VBA Office – Joint with VBA Training Committee) – 10am-1pm September 18 (In-Person, VBA Office) – 10am-1pm December 4 (Zoom) – 10am-Noon

## **Committee Mission Statement**

Fostering a robust retail banking environment in the Commonwealth of Virginia whereby customers prosper by way of enhanced products, services and delivery options; senior retail executives grow professionally through peer exchange and education; banks profit from enhanced retail strategies; and the VBA promotes and safeguards retail banking against threats within the financial system with the support of state legislative officials.

