TUNE IN
MARCH'S TOP 5
(COVID-19 SPECIAL)

Presented by: VBA staff

Date: March 17th, 2020

#1: Early Refill

- Members can refill a 30-day supply of their acute, maintenance or specialty medications earlier than the regular fill date through April 30, 2020
    - *In addition, they will be able to receive a new fill on their regular refill date*
    - *One-time only*
- Anticipate early refill to be effective March 20th
- Prescriptions for controlled substances must have a new prescription written by the treating physician for additional fills
- Please communicate to employees and members that we've been assured there is no supply shortage of any prescription drugs.

#2: Diagnostic Testing

■ VBA's Health Plan will waive members' cost share (deductibles, copayments, coinsurance) for **diagnostic testing** of COVID-19.

– Anthem and CDC recommendation

■ Recommend members call in advance to ensure COVID-19 testing is available

■ Testing is covered if deemed medically necessary and provider/hospital recommends that member have test

■ *As of now, there are no medications or vaccines to treat virus*
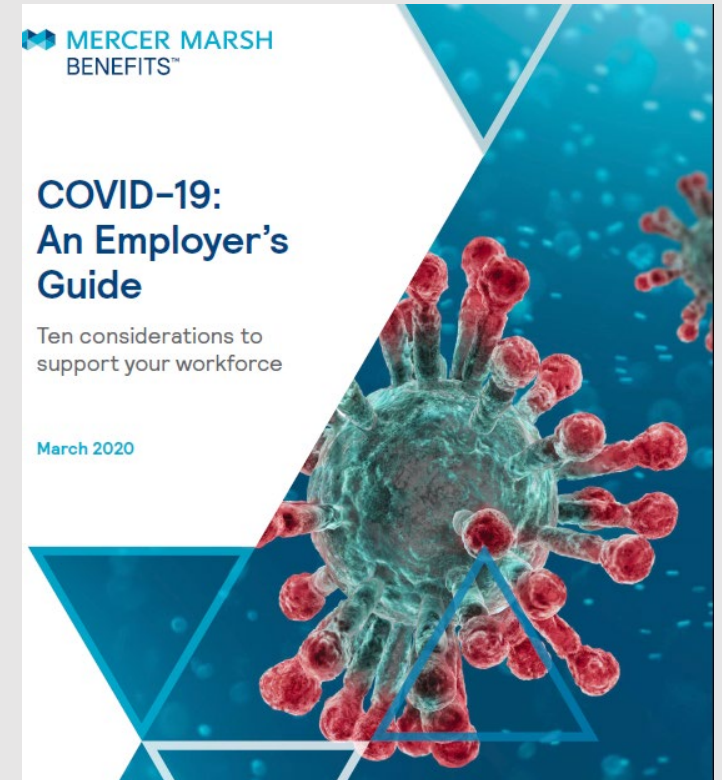
#3: Telemedicine

- Anthem recommends using LiveHealth Online (LHO) when possible. LHO will counsel members on whether or not they should be tested for the virus.

- Treatment of symptoms, including Live Health Online (telemedicine) will be covered as any other medical service, subject to member cost share (deductible, coinsurance, copays)

#4: MMA Resources

- Employer Guide
  - Click here
  - Considerations to support your workforce
- Resource Page
  - Click here
  - Trustful sources

#5 Employee Assistance Program (EAP)

■ Don't forget to communicate Anthem's EAP services to employees during this stressful time

    – 800-346-5484

    – www.anthemeap.com (login-VBA)

■ Non-medical participants, that have Lincoln Financials' Disability Program also have an EAP option

    – Click here

Open Forum