VBA - "TREASURY MANAGEMENT 101" AGENDA

April 19, 2022 – 9:00am to 1:00pm (3 1/2 hours content) – 47 slides

9:00am to 10:00am

Intros & Goals - Setting the Stage for Treasury Management

- o Group Introductions and Session Objectives
- The Treasury Management Industry How Did We Get Here? Where Are We Going?
- Why are Treasury Management Products Important to You (and To Your Customers)?
- o Deposits and Treasury Management A Perfect Marriage
- o What's in Your Wallet?
- o Treasury Management/Payments

<u> 10:00am to 10:15am - 15 Minute Break</u>

10:15am to 11:30am

Learning the Basic Product Groups

- Collection, Concentration & Receivables Products Yesterday, Today & Tomorrow
- o Disbursements & Payables Transitioning From Paper
- o Funds Management & Liquidity Low Interest Rate Impact
- o Information Technology & Fraud/Risk Control Key Focal Points
- o Product Transitioning from Paper to?

Poll Questions/Responses & Discussion

<u> 11:30am to 11:45am -15 Minute Break</u>

<u> 11:45am to 12:45pm</u>

Turning Prospects into Treasury Management Customers

- o What's Trending?
- o Why Do Prospects Buy Bank Products?
- o Guiding Treasury Management Prospects to the Right Solution(s)
- o TM Best Practices

Group Discussion-What do you need to succeed?

12:45pm to 1:00pm

Pulling it All Together

- Session Objectives How'd We Do?
- o 7 Habits of Highly Effective Treasury Management People
- o Wrap Up, Questions, Comments

Adjourn at 1:00pm