Breaking Down Enthusiasts, Influencers & Ambassadors

Virginia Bankers Association

Kristin Sundin Brandt, President Kristin@SundinInc.com



Story time

Meet Erin

- Real Simple superfan
- Started a podcast & blog for moms
- Generated some traffic
- Invited to events
- Hired to create content

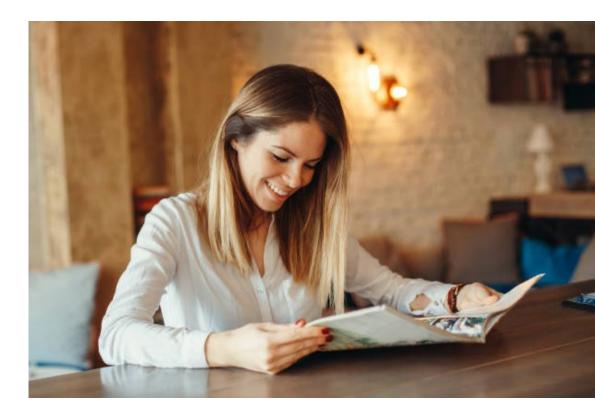




Storytime

It is a tale. Told by an idiot, full of sound and fury, Signifying nothing..."





Storytime





Storytime





REALSIMPLE















Enthusiast

People likely to recommend preferred brands to friends and make almost all relevant purchases from those brands now and in the future.

PRDaily.com



Enthusiasts Fast Facts

75% Don't trust advertisements

70% Trust consumer reviews

90% Recommendations by friends or family





Enthusiasts Identifying



Tell them about the best kept secret in Stoughton

You get \$25. Your friend gets \$25!

Every time you refer a family member or friend you will receive \$25 when they open a Click Checking account — and so will your friend or family member!

Ask for details.



\$25 is considered a borus and is subject to 1099 tax reporting. May not be combined with other promotions or offers. Valid through 12/31/2022 and subject to change without notice. Borus paid within 5 days of account opening. \$25 minimum opening balance required.

Member FDIC | Member DI

Enthusiasts Identifying



@gregonabicycle

I have an acquaintance who only uses social media to post pictures of whatever product they are consuming and always tags the associated brands and it's the weirdest thing ever. I understand occasionally doing this but how is this your whole identity?

5:41 PM · Sep 6, 2021 · Twitter for iPhone





Enthusiasts Identifying



...

 \square



Enthusiasts Identifying

Most post with no expectation of reward

stevethebikeguy It was hot AND humid for the fourth in our women's mtb ride series. But that didn't stop us from hitting the trails. We had thrills, a few spills and lots of laughter!

Our next ride is Wednesday, July 27. Details and registration (remember, you need to register for each ride separately) on SteveTheBikeGuy.com (but we guessed you knew that already).

#yaybikes #yayfriends #morewomenonbikes #stevethebikeguy #stbgcyclingteam 9w

91



shredly Love this!!

9w 1 like Reply



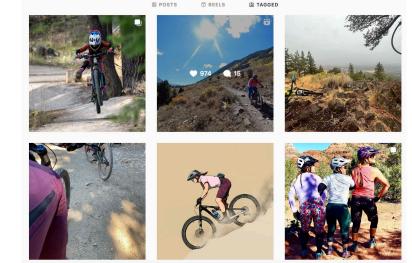


Shredly Message Image: Construction of the system 1,707 posts 21.4K followers 2,251 following 1,707 posts 21.4K followers 2,251 following Women's Mountain Bike + Multisport Apparel Clothing (Brand) Where art, fashion + performance apparel collide. Sustainably minded. Female founded in 2012. #shredlyadventures #shredly msha.ke/shredly Followed by gearsforqueers, mtbben603, hearhersports + 19 more Image: Im

77%

Will choose a brand after a positive experience on social media





• Use trends

chase Search Pardon the inter-ruff-tion, but it's almost National Dog Day!

Share a photo of your pup in front of your favorite Chase branch and your dog could be spotlighted here on #NationalDogDay. Tell us their name, age, a fun fact and make sure you tag @Chase to be considered! 6w





Use trends
 thoughtfully



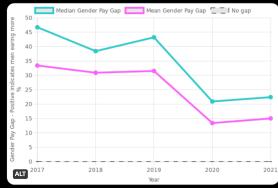
BUSINESS

Bank of America associates celebrate International Women's Day in Troy

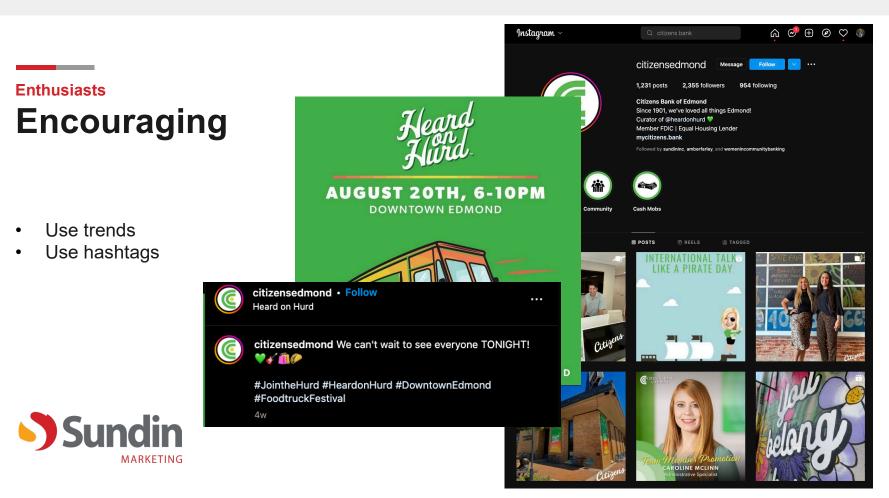


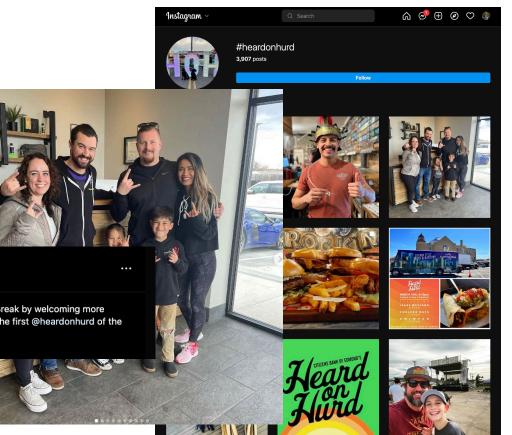
6:50 PM · Apr 13, 2022 · Pay Gap App

At BANK OF AMERICA NATIONAL ASSOCIATION, women's median hourly pay is 22.4% lower than men's, an increase of 1.5 percentage points since the previous year









- Use trends
- Use hashtags
- Allow tagging

jaziparks • Follow Heard on Hurd

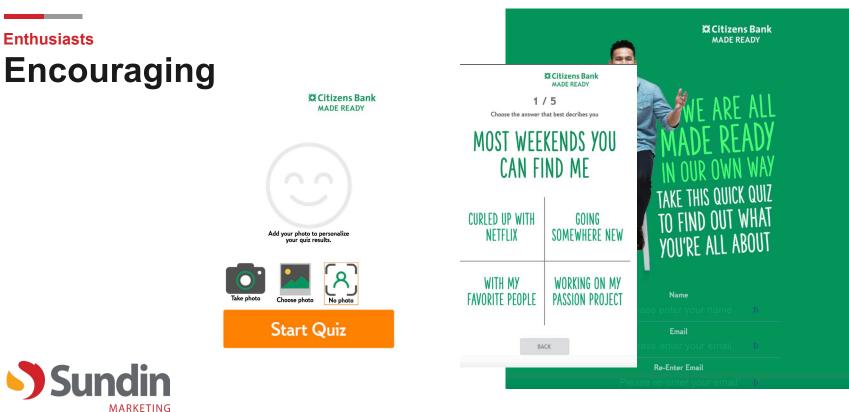
> jaziparks Closed out Spring Break by welcoming more family in town and attending the first @heardonhurd of the Season!



- Use trends
- Use hashtags
- Allow tagging
- Give them the tools



YOU'RE MADE OF **ALL THE THINGS** YOU'VE DONE AND ALL THE THINGS YOU'RE GOING TO DO YOU'RE MADE READY AND SO ARE WE **X**Citizens



Made Ready Quiz – Citizens Bank



Check your email for a shareable copy of your results, including your personal mantra image for social media.

Share Your Mantra



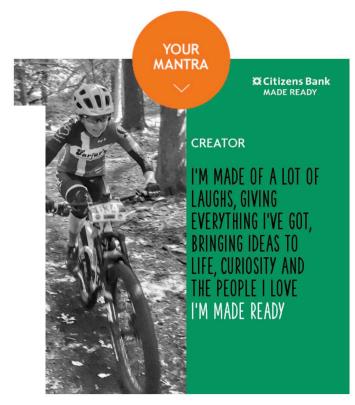
YOU'RE A

Citizens Bank

You don't just dream up big ideas - you actually bring them to life.

CREATOR

You possess a unique capacity for selfexpression, adding a personal flare to every project you touch. You're a bursting ball of creative energy, and you're always willing to put in the hard work required to turn your dreams into reality.



- Use trends
- Use hashtags
- Allow tagging
- Give them the tools
- Reward





Enthusiasts Now What

- Listen
- Engage
- Create opportunities
- Track results





Influencers

We are all influencers.

1. Someone with the power to affect the purchasing decisions of others because of his or her authority, knowledge, position, or relationship with his or her audience.



InfluencerMarketingHub.com

Influencers

 Someone with a following in a distinct niche, with whom he or she actively engages. The size of the following depends on the size of his/her topic of the niche.



InfluencerMarketingHub.com

About Influencers

87%

Bought something because an influencer encouraged them

73%

Marketers say influencer marketing is "somewhat" or "very" effective for their brand.





https://openinfluence.com/financial-services-influencer-marketing/

About Influencers

Channel Specific

Instagram, YouTube, TikTok. etc.

Content Specific

Blogger, Podcaster, etc.





About Influencers

Macro 100,000 – 1 million followers

Micro 1,000-100,000 followers

Nano less than 1,000 followers





The Ultimate Guide to Influencer Marketing - Hubspot

Influencer Marketing

vs Enthusiasts

- Agreement & Expectations
- Reimbursement
- Set Timeframe
- Tracking/Report
- Influencers don't need to be enthusiasts.







chrissyteigen 🧟

5,168 posts 39.3M follow

chrissy teigen Personal blog making america great again linktr.ee/chrissyteigen

Followed by gabunion, jodyguetter, si





chrissyteigen 🧶 · Follow ... chrissyteigen 🧇 My @Chase Sapphire Travel Guides are finally here! I'm sharing my tips on everything from traveling with your kids, to a romantic getaway, and living like a local while you're away from home. Link in bio to check them out! #SapphireOnLocation #sponsored 220w \oplus sandy.barsoum 💗 🤎 197w Reply pandits1 Super 10.4. Dealer \cap V 514,878 likes **DECEMBER 11, 2017** Log in to like or comment.



lesleyannemurphy • Follow Paid partnership with chase

New York, New York

lesleyannemurphy 🗢

2,590 posts 383K followers 1,074 following

Lesley - The Road Les Traveled Digital creator Traveler | BRCA Previvor | Yoga Teacher Mama to @norabexplorer ô Fiancé to @kav ♂ Creator of @limitlestravel → Currently in #Arkansas ♥

lesleyannemurphy From New York to New Zealand, you'd be hard pressed to find me without my two favorite travel buddies: rosé and my @chase Sapphire Reserve. They make the perfect pair when reviewing credit card statements Taken at last night's @southstreetseaport Food Lab dinner. Cardmembers have access to reservations through Chase Experiences * NewYork #SapphireOnLocation #sponsored

261w





() fnbo

Be Kind Visa® Debit Cards - Which Design Will You Choose?



lauraharcarstyle

1,782 posts

12.2K followers 1,478 following

Laura Harcar - House of Colour Personal blog life + style blogger | color guru * personal stylist | designer | S&D #momlife | * DeKalb, IL email for collabs: lauraharcar@gmail.com linktr.ee/lauraharcar

lowing	Open an Account		
- 1	Be Kind Visa	® Debit Cards	
SUPPORT CIRLS ON VISA	Impo #bekind Impo #bekind Impo Impo I	Impo #bekind Impo Impo Impo	O finbo D123 456 A 110 0000 Cardholder Nase
Girls Support Girls	Watercolor	Peace, Love, Circle One	Ethan's Card

ould reflect what matters most to you. Join us in our efforts to support a kinder world. #bekind



https://www.fnbo.com/pages/debit-cards/be-kind/



...

• One and done



lauraharcarstyle CLOSED COVEAWAY TIME!! We've partnered with @fnbo to highlight the International Day of the Girl! Female empowerment means so much to us and we want to share the LOVE with all of you! Details on how to win this fabulous box are below. #bekind #girlssupportgirls #sponsored

Follow us and @fnbo on Instagram

Paid partnership with **fnbo**

Tag two important women in your life below
*Open to US only. Account must be public to win. Giveaway closes on Sunday, 10/18 at 12PM CT. *This giveaway is no way sponsored, endorsed or associated with Instagram. By entering, entrants confirm they are at least 18 years of age, release Instagram of responsibility, and agree to Instagram's terms of use. #giveaway #bossbabe #womenempowerment



Edited · 100w

App overview

Plan + save + invest smarter

The free Fidelity Spire[®] app can help you reach your financial goals and navigate your finances with confidence.

Accounts

Learn

Support

• Long term relationships



shaneburcaw 🕏

Fidelity Spire

1,587 posts	571K followers	3,594 following			
Shane Burcaw he/him					
Author					
YouTube: Squirmy and Grubs					
Author: SAMGIMN, LAMN, NSD					
Charity: @laughingatmynightmareinc					
TV Consultant: @NBC III: ShaneAndHannah@a3artistsagency.com					
linktr.ee/shaneburcaw					

Followed by jdog___3, fidelity, and aliciamccarvell

ual funds, nplified >







Add a comment...

shaneburcaw 📀 - Follow ... Paid partnership with fidelity

shaneburcaw • We are learning many important lessons in our collaboration with @Fidelity Brokerage Services.

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For instance, last month, Chloe urged me to devote a significant chunk of money to buy her favorite treats, and because of that (and, okay... some other purchases by her Humans) we didn't quite reach our new goal of \$100 extra towards student loan debt.

Thankfully, the Fidelity Spire app is wonderful for updating me on our progress towards our financial goals. I was able to analyze where our spending got out of hand (I'm looking at you, Chice), which helped immensely in our planning for the months ahead. I've been able to plan, save, and invest smarter easily while using the Fidelity Spire app.

The point of this new savings journey was to learn, and we're doing lots of learning! We'll correct our course and get back to reaching our financial goals. Download the Fidelity Spire app today and start saving smarter! #FidelitySpire #Sponsored shaneburcaw • · Follow Paid partnership with fidelity

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shaneburcaw I'm beyond excited to share this collaboration I'm doing with @Fidelity Brokerage Services!

Hannah and I are entering a new, exciting, (sometimes scary) phase of adulthood together, and a big part of this journey involves journing and asving for our future of home accessibility renovations. At the same time, we have student Isan deal, the same time, we have student Isan deal, and the same time, we have student Isan deal, a nortgage, and lots of other monthly expenses that can the like a lot to manage at times.

Recently, @Fidelity Brokkrage Services introduced me to their new Fidelity Spire app, which makes it super easy to plan, save, and invest smarter. Right in the app, you can enter your short-and long-term financial goals, along with your debt-related goals, and then easily monitor your progress on each of them.

I get irrationally excited about analyzing my progress towards a goal, and Fidelity Spire helps me do that!

Over the next few months, I'll be teaming up with a financial mentor (shout out @makerealcents) to clean up my finances and start seriously sawing toward our family goals. I'll let you all know how I do, and I'm sure I'll slip up along the way, but the most important part for me is dedicating serious attention to planning for our future.

Download the Fidelity Spire App today and start

shaneburcaw 📀 · Follow

shaneburcaw S Time to check in on my collaboration with @Fidelity Brokerage Services.

As you can see here, Chloe is taking a keen interest in our new attempts at financial planning and saving. When I manage our budget each month on the new Fidelity Spire app, she's always quick to ensure that I allocate plentv of resources for

4	$\bigcirc \bigcirc \land \blacksquare$	\Box
	4,251 likes NOVEMBER 20, 2020	
	Generation Add a comment	Post

Sundin

• Niche influencers





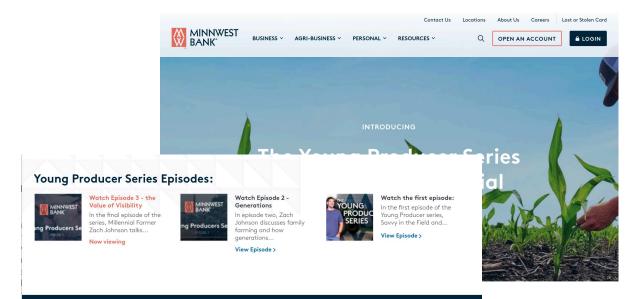
Average Views Per Video

Total Views

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- Niche influencers
- Include in your content strategy



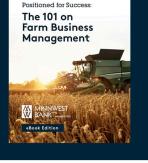


DOWNLOAD OUR E-BOOK:

The 101 on Farm Business Management

As you become a savvy farm business manager, there's a wealth of resources in your community you can turn to. Download our e-book today to get the 101 on Farm Business Management.

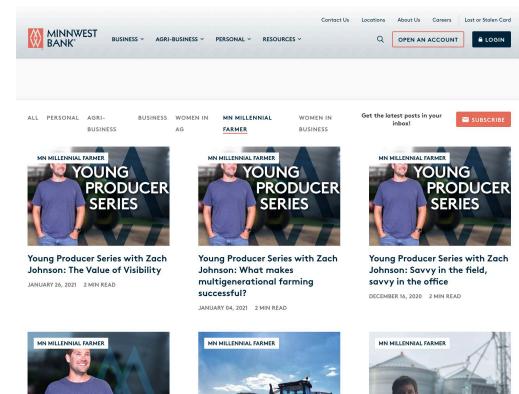
DOWNLOAD E-BOOK



ntral Minnesota. Zach sharing his day-to day the things a Young

- Niche influencers
- Include in your content strategy
- Host the content (if you can)





MN Millennial Farmer: Is networking our most powerful asset?

MN Millennial Farmer: Coming

soon on our Young Producer

Series



challenges

Influencer Marketing Compensation

- Freebies
- Discounts
- Privileges
- Access
- Cash





Influencer Marketing Compensation

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NEWS V DIGIDAY +

PODCASTS EVENTS

THE INFLUENCER EFFECT

As ad budgets are slashed in the absence of are 'bartering' influencers

September 12, 2022 | By Seb Joseph



Danielle Wiley • 1st Founder & CEO of Sway Group | Women's Advocate | Patron of ... 31m • 🔇 . . .

I have a LOT to say on this topic but I will keep it to this for now: don't limit your brand to a "gifted product" campaign. Sure, some influencers are happy to trade a shout-out for a freebie — but you'll get better results when you treat them like the professional marketers they are.

https://bit.ly/3LcdBAp

"You'll get better results when you treat them like the professional marketers they are."



Influencer Marketing Compensation

\$501 — \$10,000 for nano, micro, and macro-influencers

\$10,000+ for mega influencers





Influencer Marketing

Compensation

- Disclosures (FTC)
- Is it clear there is a paid relationship

```
(Free stuff = paid)
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IauraharcarstyleFollowPaid partnership with fnbo



lauraharcarstyle CLOSED COVEAWAY TIME!! We've partnered with @fnbo to highlight the International Day of the Girl! Female empowerment means so much to us and we want to share the LOVE with all of you! Details on how to win this fabulous box are below. #bekind #girlssupportgirls #sponsored

Influencer Marketing Now What

- Identify Influencers
- Don't just look at the #s
- Establish goals
- Provide content & room for creativity
- Compensate & disclose
- Follow up & expect reports





Ambassador A person engaged by an organization or company to represent its brand in a positive light, helping to increase brand awareness and sales.

Wikipedia.com



Trailblazer: Meet Avidia Bank's brand ambassadors

THE FINANCIAL BRAND

Drive profitability and digital connectivity in consumer and mortgage lending.

Avidia Bank Gets Smart About Social

SUBSCRIBE NOW GET THE FINANCIAL BRAND'S FREE EMAIL NEWSLETTER

A social squad can expand your institution's reach and humanize your brand, but don't limit "social" to just online. Avidia Bank's squad of brand ambassadors take social to the streets.

Subscribe Now!

Email Address

I accept the Terms &

Stay on top of all the latest news

Conditions and Privacy Policy

SIGN UP

and trends in banking industry.



Avidia Bank has figured out how to drive business by being social.

They are called the Avidia Smarties, brand ambassadors who represent the bank both online in social media channels and offline — in real life.

Launched last year, the 'Smarties' are now a team of 10 employees, selected from Avidia's various branches and departments for their tech and social savviness, has

been steadily growing the brand love for the \$1.2 billion bank headquartered in Hudson, Mass.



program's founders. From left: CarrieAnne Cormier, Katelin Cwieka,

has a reputation for innovative products and ven Smarties program is key to getting the



- Financial literacy
- Community involvement
- Engagement
 Online & offline
- Product launches
- The face of Avidia?





Cardless Cash App Teaser Post

2,303

10.13%

Impressions

Engagement rate (vs 3%)

13%

3 month growth in mobile app enrollments





The Financial Brand

6,275

Connections across Facebook, Twitter & Instagram





The Financial Brand



Avidia Smarties on Facebook! » Avidia Smarties on Facebook!



This Page Isn't Available The link may be broken, or the page may have been removed. Check to see if the link you're trying to open is correct.

> Go to News Feed Go Back Visit Help Center

AUGUST 17, 2015

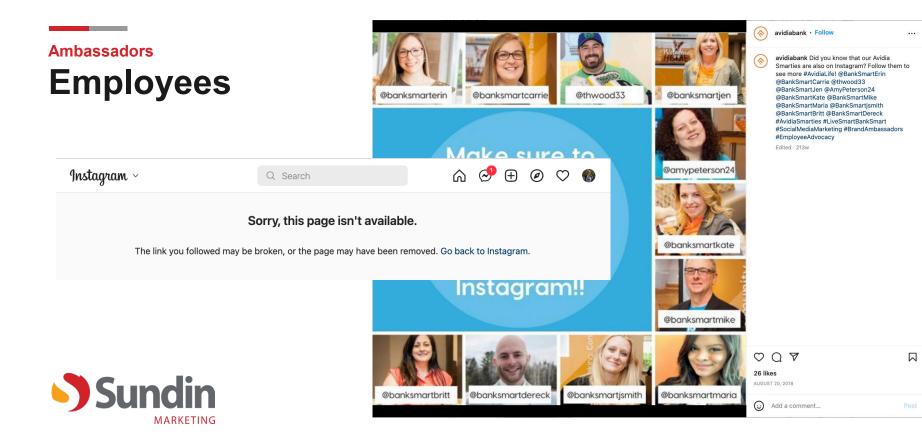
Avidia Smarties on Facebook!

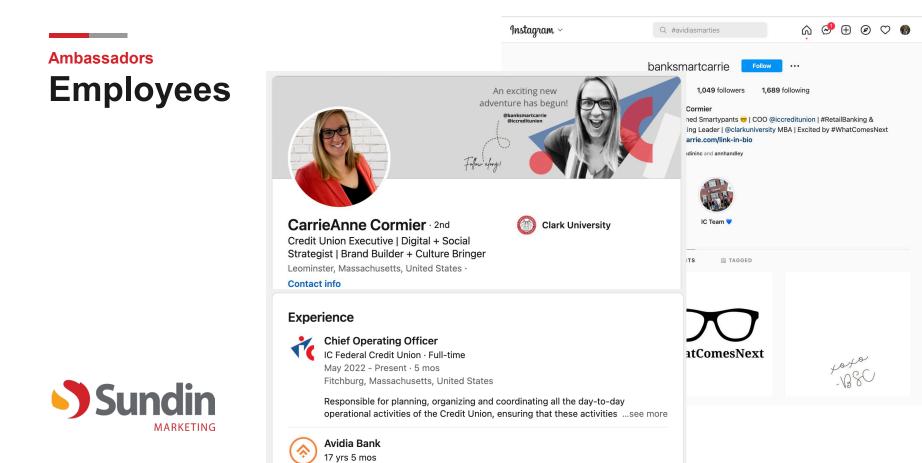
k of all things "Smartie" on Facebook! Our wonderful team of Avidia Bank brand Ambassadors, the Avidia Smarties, community events, share banking tips as well as keep you up-to-date with what's new here at Avidia Bank.

Like them today on the official Smartie Facebook page!!









4. Bank Accounts

Other banks have tellers; Cafés have Ambassadors. They're here to answer your questions about Capital One accounts, share updates on Café events or just have a friendly conversation—no appointment necessary. Ambassadors can even show you how to open a <u>no-fee checking or savings account</u> in about five minutes.

Learn & Grow

Life Events

Ambassadors are here to help you—not sell you. So, you don't have to worry about sales pitches. There's never pressure to open accounts—no matter what's in your wallet.

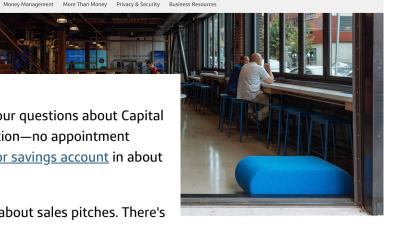




.... יש ו nings you can עס at a capital One Café \sim

Credit Cards Checking & Savings Auto Business Commercial Learn & Grow

Learn how Capital One Cafés are supporting your financial-and everyday—well-being



0 0

Sign In



All employees are ambassadors

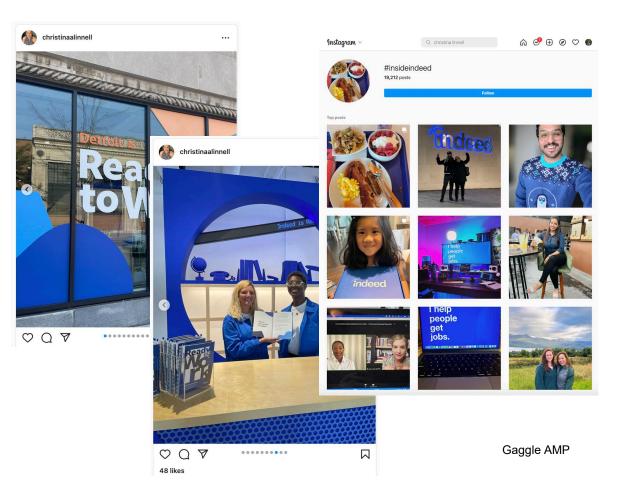




Brand messages shared by employees reach up to

561%

more people than the same post shared through company accounts.





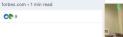
Employee Ambassadors Now What

Train employees

- What they can share ٠
- What they can't share •
- **Rules & regulations** •
- How to respond (or not) ٠



Jason Thieme, Eric Birnbaum and 3 others sha	ared this •••				
Jason Thieme • 2nd Assistant Branch Leader at Fidelity Inv 1d • Edited • S Lucky #7. The top financial services firm of	on this year's list. Only serves to	4	Ø	Joanna Rotenberg in • 2nd President, Personal Investing, Fidelity Investments 2d • 🕲	+ Follow ••
reassure me of the best decision of my pr ago.	ofessional career in joining 9 months	T	hank y	rou for your leadership, Wendy E. John (she/her/hers).	There's more to
#fidelityassociate				this progress continues to drive real change for our cust tes, and communities. #FidelityAssociate	tomers,
* * * *	Kim Reingold (She/Her) • 1st		A state of the	Wendy E. John (she/her/hers) • 3rd+ Head of Global Diversity & Inclusion at Fidelity Investments 5d • Edited • Fidelity Investments launches its 2022 #Diversity & #	+ Follow
	Brand Champion @Fidelity Investme 3d • S	ints			see more
*	Filled with gratitude after spending two colleagues. While many of us had met o met in person. It fait great to connect an get to know one another better all while together as one team, as well as learnin time over a meal or two. Looking forwar Caroline St. Angelo Laura Kane Maure Febre Chuck Kabat Ted Mitchell Katie	n zoom, a high percentage had never id reconnect, shake hands and hug, an committing to our priorities and workin g from one another and enjoying social d to next time! #fidelityassociate en Regan Meghan Joumas Bill Ralls Ji	ng il		
America's Best Large Employers 2023	McDermott Cris Charbonneau Nanci F				A DUB



CO 9





Jenni Mansfield Peal

They speak of market volatility, but what about customer volatility? #Fidelityfail

2:44 PM · Mar 16, 2021

Employee Ambassadors Now What

- Provide content
- Allow them access
 Create your hashtag
- Know your why...
- Manage, monitor & reward





Fidelity Investments 772,716 followers 6d • 🕲 + Follow ····

Thinking about switching jobs? If so, breathe and consider these 4 tips to help you make a move that's best for you: https://lnkd.in/gs7UEqrT



Ambassadors Connected

"These are the people in your neighborhood"

- Insights
- Referrals
- Board Prospects





Ambassadors Connected

A different type of compensation

- Acknowledgement
- Networking
- Education
- Special Invitations





Ambassadors Connected

\$52.9 million

Referrals in 3 years

\$359 million

Referrals since 2003

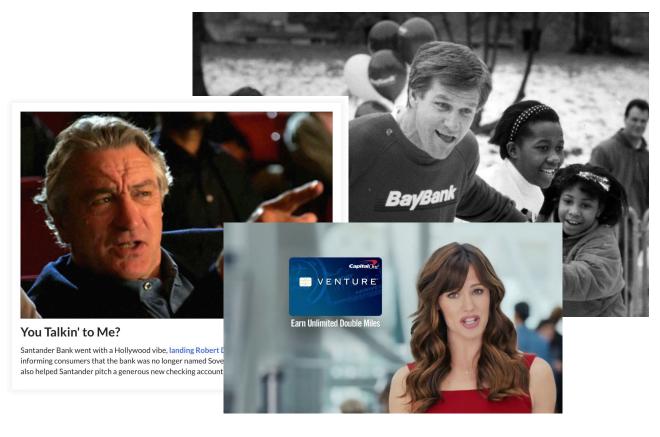
You miss 100% of the shots you don't take.

Wayne Gretzky



Ambassadors Celebrity

Endorsements vs Ambassadors





Bobby Orr: SBNation Stanly Cup of Chowder

Ambassadors Celebrity

CREDIT SUISSE 🔌

🐣 Login 📿 Search 🕲 Contact & Support 🌐 Global Ef

Our company	Media & news	Investor relations	Reports & research	Events	Articles & stories	Sustainability	Diversity & inclusion	c	>	

Home > Our company > Sponsorship > Roger Federer

Roger Federer. A winning ambassador.

- Advertising
- Partnership
- Charitable



News Latest Sports Sections * Q

NEWSDAY

SPORTS

J-class. Global excellence. . No wonder he ∋rland and

erer embodies



© Paul Zimmer



TRINIDAD AND Tobago track cyclist and Commonwealth Games gold medallist Nicholas Paul is Republic Bank's newest brand ambassador.

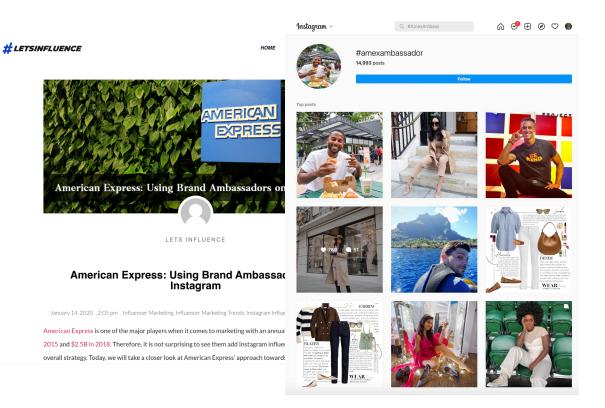
- Reach new audiences
- Gain insight
- Provide education
- Create connections





Amplify messaging





- Amplify messaging
- Create content





- Amplify messaging
- Create content
- Act a spokespeople

Just make sure they are properly prepared.





Ambassadors Contract



Financial education your customers will love

Zogo's award-winning suite of innovative educational products will improve your community's financial literacy and enhance customer loyalty.



Try out Zogo for free!



***** App Rating





Π

Blog > Introducing The Zogo Brand Ambassador Program

Introducing the Zogo Brand **Ambassador program**

November 19th, 2020







Ambassadors Contract

 Make sure goals and compensation are reasonable.



Timeline + Tasks

Week 1:

- Make sure to post on personal network: i.e. instagram story/ post
- Get familiar with the content by reviewing the content guide and completing 15 modules
- Prepare to reach out to 3 school clubs and organizations about Zogo
- Refer 2 friends to Zogo

Week 2:

- Reach out to the student groups you identified in week one.
 Additionally, if your school has a student newspaper reach out to them about perhaps doing a story about Zogo.
- Post about Zogo on your Facebook page as well as any groups that you're in
- Refer 4 friends to Zogo

Week 3:

- Post about Zogo on LinkedIn.
- Get 10 of your friends on your personal leaderboard and have them all complete at least 1 module
- Refer 6 friends to Zogo

Week 4:

- Stage a competition with your friends about who can complete the most modules on your leaderboard. The winner at the end of the week gets a prize. (the leaderboard needs to have at least 15 people)
- Refer 8 friends to Zogo

Incentives

Week 1: Have posted over four times on more than one platform, completed 40 modules, referred 10 friends

Week 2: Have reached out to more than seven groups (including the school newspaper if

applicable), have posted over four times (this week) across more than one platform, referred at least 25 friends (this number includes the friends referred from last week)

Week 3: Have posted about Zogo more than four time (this week) across more than one platform, have a leaderboard with thirty or more friends, referred at least fifty friends

Week 4: The leaderboard for the competition has over fifty people (at least thirty should have completed at least one module), referred at least hundred friends to Zogo

Week 1 Prize: fluffy pineapple! Week 2 Prize: Zogo swag (stickers, clothes etc.) Week 3 Prize: \$20 Week 4 Prize: \$50

Ambassadors Contract



For people

For business

Products v Features v Learn v Company v Support v

What if the fut neo

For people For business

neo

As a Neo Ambassador, you'll play a key to a better financial future and earn un it. Learn more about our Ambassador p catered just for you.



Log In

Products v Features v Learn v Company v Support v

Sign Up

Brand Ambassador

Represent Neo at events and brand booths in a contracted role with hourly pay and uncapped performance bonuses¹.





Community Ambassador

Share Neo in your own community, on your own time, and get rewarded with unlimited cash bonuses' and tiered



rewards.





Campus Ambassador

Earn unlimited referral bonuses¹ at your own pace while connecting with a community of students nationwide.





Sign Up

Log In

Ambassadors Now What

- Start small
- Be reasonable about deliverables
- Be prepared to care and feed
- Ensure sustainability





Enthusiasts, Influencers or Ambassadors?

Marketing in 2023 is complicated

Ann Handley





I fall into the consumer demographic of Middle-Aged Suburban Mom who is excited to buy this sponge because she follows <u>@scrubdaddy</u> on TikTok



... and who then takes photos of said sponge in portrait mode 😂

Marketing in 2022 is complicated.

Gerubdaddy

Questions, Comments, Complaints?



Kristin Sundin Brandt

Marketing & communications professional, business owner, working mom, speaker, cyclist, and amateur...

Let's talk.



