August 5, 2020

Hon. Mitch McConnell Majority Leader United States Senate Washington, D.C. 20510

Hon. Roger Wicker Chairman, Committee on Commerce, Science, and Technology United States Senate Washington, D.C. 20510 Hon. Charles E. Schumer Democratic Leader United States Senate Washington, D.C. 20510

Hon. Maria Cantwell Ranking Member, Committee on Commerce, Science, and Technology United States Senate Washington, D.C. 20510

Dear Majority Leader McConnell, Minority Leader Schumer, Chairman Wicker and Ranking Member Cantwell:

The undersigned state banker associations represent a diverse group of American financial institutions and technology companies. We support inclusion of the *E-SIGN Modernization Act* (S. 4159), sponsored by Sen. John Thune, in the forthcoming Phase IV economic relief package. This is a narrowly-drafted bill which addresses the problematic provision of law (15 U.S.C. 7001(c)(1)(C)(ii)), while preserving all consumer protections.

During this crisis, banks across the nation are working around the clock to meet the needs of consumers and small businesses. From opening new checking accounts for Americans seeking to receive their Economic Impact Payment, to working out repayment accommodations, and processing an unprecedented volume of applications for small business credit, banks are on the ground helping the country though this challenging time.

Because of temporary branch closures, concerns about postal mail, and other factors, more Americans are asking to use digital channels to work with their bank. But an outdated provision in the Electronic Signatures in Global and National Commerce Act ("E-SIGN Act"), is impeding the ability of banks and other businesses to quickly fulfill these requests.

This law currently presumes paper communications and correspondingly overburdens the use of common electronic communications. Financial institutions have faced hurdles to quickly implement loan modifications, transfer balances, complete service requests begun on paper or over the phone, or fulfill requests from displaced customers for access to digital services.

As America's bank continue to support their customers through both traditional banking and the delivery of COVID-related government programs, updating this law is a simple way to ensure maximum access to efficient and timely services.

Sincerely,

Alabama Bankers Association Alaska Bankers Association

Arizona Bankers Association Arkansas Bankers Association California Bankers Association Colorado Bankers Association **Connecticut Bankers Association Delaware Bankers Association** Florida Bankers Association Georgia Bankers Association Hawaii Bankers Association Idaho Bankers Association Illinois Bankers Association Indiana Bankers Association Iowa Bankers Association Kansas Bankers Association Kentucky Bankers Association Louisiana Bankers Association Maine Bankers Association Maryland Bankers Association Massachusetts Bankers Association Michigan Bankers Association Minnesota Bankers Association Mississippi Bankers Association Missouri Bankers Association Montana Bankers Association Nebraska Bankers Association Nevada Bankers Association New Hampshire Bankers Association New Jersey Bankers Association New Mexico Bankers Association New York Bankers Association North Carolina Bankers Association North Dakota Bankers Association Ohio Bankers League **Oklahoma Bankers Association Oregon Bankers Association** Pennsylvania Bankers Association Puerto Rico Bankers Association **Rhode Island Bankers Association** South Carolina Bankers Association South Dakota Bankers Association **Tennessee Bankers Association Texas Bankers Association** Utah Bankers Association Vermont Bankers Association Virginia Bankers Association Washington Bankers Association West Virginia Bankers Association Wisconsin Bankers Association Wyoming Bankers Association

cc: Members of the United States Senate

The Honorable Nancy Pelosi Speaker of the House U.S. House of Representatives

The Honorable Kevin McCarthy Minority Leader U.S. House of Representatives

The Honorable Frank Pallone Chairman House Energy & Commerce Committee

The Honorable Greg Walden Ranking Member House Energy & Commerce Committee