Bank Manager School 2021

With Karen Butcher, Head Coach and Pivotal People Trainer, InterAction Training

**Prior to Day Two**

**Pre-Session Assignments for: Handling Confident and Courageous Conversations**

1. Read the list of WDEP questions on pages 26-30 of the Bank Manager School Teaching Outline. Place a checkmark by the questions you would feel comfortable asking.
2. Think of a conversation you have been avoiding or one from the recent past that could have been handled better. Write it out to include all details, thoughts, feelings, emotions, and reactions.

**Pre-Session Assignment for: Building an Effective Team**

1. Complete the Daring Leadership Assessment at <https://daretolead.brenebrown.com/assessment/>

Email to yourself or print your results and study your strengths and opportunities for growth.

**Pre-Session Assignments for: Sharing Best Practices**

1. Be prepared to discuss the on-boarding, training, and performance review practices at your bank.
2. Read a blog post or watch a YouTube clip on conducting performance reviews. Come to the session prepared to share your Ah-Ha! moments.