

Bank Manager School 2020
With Karen Butcher & Vicki Kraai

Session Three – Excelling at Leading, Supervising & Coaching

Post work from session two

1. Watch Cy Wakeman YouTube video clip – How to re-engage employees who are checked out (3 minute video)
2. Think though behavior expectations and professional maturity specific to the team you manage and if this will be helpful to you.
3. Difficult conversations follow-up – use pages 28 – 37 as a guide for dialog starters and read through pages 38 – 41 on your own, this will not be covered in our virtual session.

Pre work for Session three

1. We will begin on page 42 – Coaching sessions – One-on-one's
2. Watch Patrick Lencioni's Ted Talk on his book called The Ideal Team player – it's a 13 minute video

<https://www.youtube.com/watch?v=PRh80RyT74I>

or go to tablegroup.com and click on this at the top of the screen:



Consultant and Practitioner Alliance —Free Webinar & Resources

And then scroll down and click on the Ted talk (see below)

