VIRGINIA BANKERS ASSOCIATION

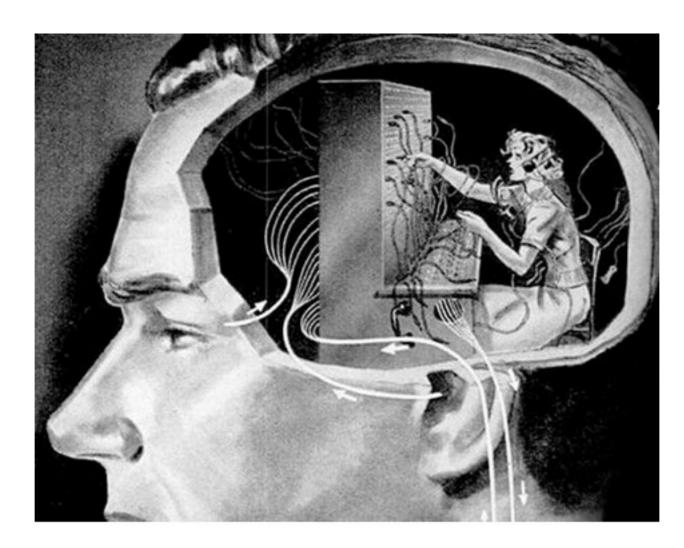
Engineering Success by Engineering a New Mindset

Presented by: Nikki Dixon-Foley, Master Coach & Facilitator

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State of Mind



A persons **EMOTIONAL** State

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During Challenging Times

- 1. Your weird behaviors might show up.
- 2. You may become attracted to "locking on" to your way of thinking...and "locking out" important information.
- 3. Negative thinking can over-take your thinking.





Solutions-Focused

Collaboration

4-Part Paradigm Shift

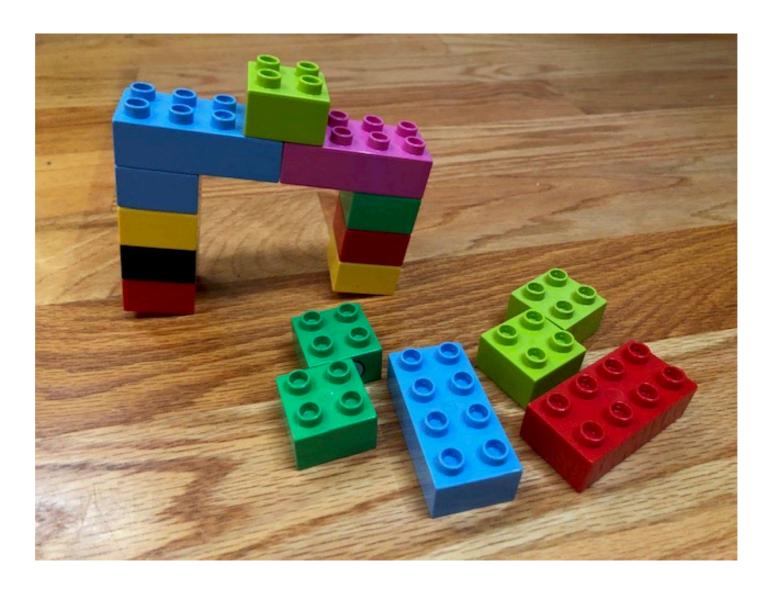
Communication

Creativity

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How Do You Solve?



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Solution Focused Mindset

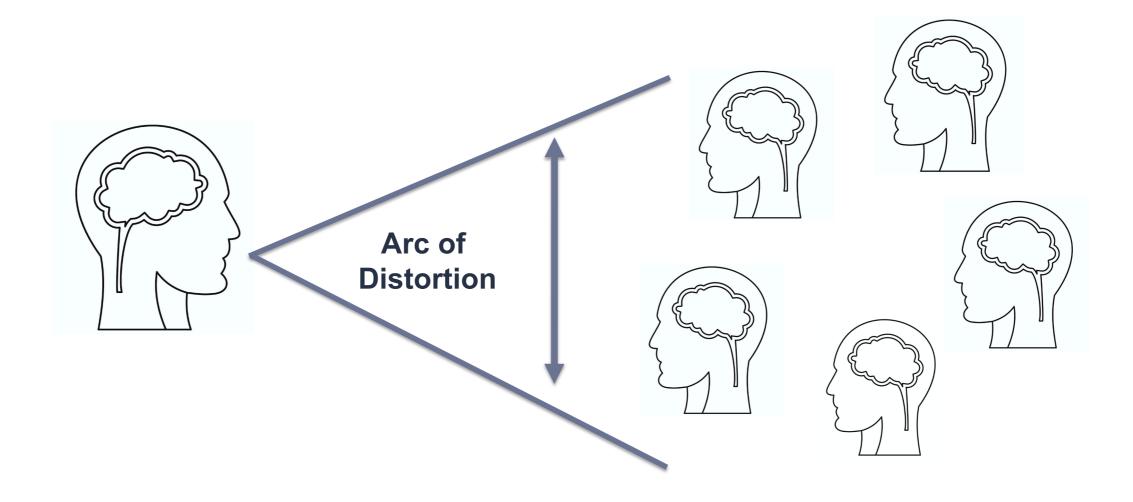
Elevating to focus on **solutions** not "why" or "how" to problem was created

- 1. Accurately assess the situation
- 2. Small parts solutions space.
- 3. Do I start, re-approach, or stop?
- 4. Fail forward...fast!





Human Communications



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Communication Modifications

Can you communicate in a way that changes peoples minds?

Growing awareness of communication styles creates a pathway to better understanding

- 1. Build an understanding of individual communication **needs**.
- 2. Develop your WHY.
- 3. Seek clarity by asking "What don't I know?"
- 4. Enrich conversation by asking "What have you heard?"



Creating Creativity

A skill that must be honed

Divergent Thinking:

Ideas Out



Convergent Thinking: Facts and Answers In

Lateral Thinking: Balance of Both

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Creating The Creative Mindset

"Creativity is intelligence having fun" - Albert Einstein

Improving your quest for creativity:

- 1. Ask the questions "what if" and "how about?"
- 2. Get comfortable with chaos.
- 3. Walk away and let the serendipity do its work.



Collaboration

A deeply human capacity

Regulating Emotions

Pursuit of Common Goals



Intentional Planning

Working Memory

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Caring For the Collaboration Mindset

The sum of all of us together, is greater than our parts

Building a culture of collaboration:

- 1. Own the "We Culture" of transactions.
- 2. Foster productivity and collaboration by matching individuals to tasks that give them energy.
- 3. Intentionally craft belonging to a group.



Solutions-Focused

Collaboration

Mindset Is Chosen

Communication

Creativity

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