

CONTINUING PROFESSIONAL EDUCATION CREDIT FORM

Date/Time	Session & Speaker	Credit Hours (in minutes)	Initial if Attended
March 3, 2025 2:00-3:30 pm	Project Management Fundamentals <i>Melissa Hicks, Chesapeake Bank</i>	90	
March 4, 2025 8:45-9:45 am	Themes and Trends in Consumer Financial Decision Making <i>Chuck Howard, PhD, University of Virginia Darden School of Business</i>	60	
March 4, 2025 10:00-11:00 am	Hot Topics in Employment Law for 2025 <i>Tevis Marshall, Ogletree, Deakins, Nash, Smoak & Stewart, P.C.</i>	60	
	Tips and Tricks for Doing More with Less <i>Clare Marsch, American Bankers Association</i>		
	Virginia Legal Update & Deep Dive on Elder Financial Abuse <i>DeMarion Johnston, Virginia Bankers Association</i>		
	The Art & Science of Effective Customer Communications <i>Chuck Howard, PhD, University of Virginia Darden School of Business</i>		
	The End of FFIEC CAT <i>Laura Zannucci, SBS CyberSecurity</i>		
March 4, 2025 11:20 am-12:20 pm	Some Assembly Required: The 3C Model for Growth and Development <i>Ned Pauley, The Signify Group</i>	60	
	Marketing Trends <i>Amber Farley, Financial Marketing Solutions</i>		
	Managing Third-Party AI Risk: What You Need to Know Today <i>Chinyere Watson, Ncontracts</i>		
	Compliance Issues Challenging Banks <i>Margaret Dolinger & Michelle Strickland, Thomas Compliance Associates</i>		
March 4, 2025 1:20-2:20 pm	Check Fraud Today: Landscape, Technology, and Best Practices <i>John Ravita, SQN Banking Systems</i>	60	
	Safe and Responsible Use of AI in Bank Marketing <i>Joe Kubek, ABM AI</i>		
	Supervisors and Managers: The Keys to Proper HR Compliance <i>Josh Ard, Dominion Payroll</i>		
	Crafting the Connection: Meeting your New Hire's Most Important Needs <i>Ned Pauley, The Signify Group</i>		
	The Virtual Card Environment, Digital Issuance POV from a Test Bank and Virtual Card Panel <i>Leslie Richardson, C&F Bank & Megan Wiseman, Chesapeake Bank</i>		
	From Risk-Averse to Risk-Smart: Strategies for Cultivating a Culture of Risk <i>Niki White, SRA Watchtower</i>		
March 4, 2025 2:40-3:40 pm	Beyond Prompts: The 5 Ways to Build Human-AI Relationships that Get Things Done <i>Paul Carney, Carter Bank</i>	60	
	Budgets are Tight. Be Intentional <i>Emily Riecke, Rivel Banking Research</i>		



2025 Connect|Protect Experience
Williamsburg Lodge
March 3-5, 2025

Name: _____
Employer: _____
Address: _____

	Using AI To Develop A Culture Of Continuous Learning <i>Dave Romero & Rebecca Nittolo, Unboxed Training & Technology</i>		
	Section 1033 – Personal Financial Data Rights <i>Matt Jones, Compliance Alliance</i>		
	Check Fraud and Robbery <i>Stefan Hinds, United States Postal Inspection Service</i>		
March 4, 2025 4:00-4:30 pm	Industry Update <i>Bruce Whitehurst, Mid-Atlantic Bankers Association & Virginia Bankers Association</i>	30	
March 5, 2025 8:10-9:10 am	Banking in the Age of Generative AI <i>Jim Perry, Market Insights, Inc.</i>	60	
March 5, 2025 10:55-11:55 am	Closing Keynote: Executive Performance <i>Alan Dow, M.D., Envoy</i>	60	

Total Minutes Combined for All Sessions	Minutes 540	Your minutes: _____
Total Minutes Divided by 50 (rounds down to the nearest ½ credit) (*This is the Maximum # of CPE Credits to be received for this conference)	Hours 10.5	Your hours: _____

Attendee Signature: _____ Date: _____
VBA Signature: _____ Date: _____

Please return completed form to Michele Dunn at mdunnvabankers.org
**Connect|Protect Experience CPE certificates will be emailed from the VBA within 2 weeks from the date of the conference.*