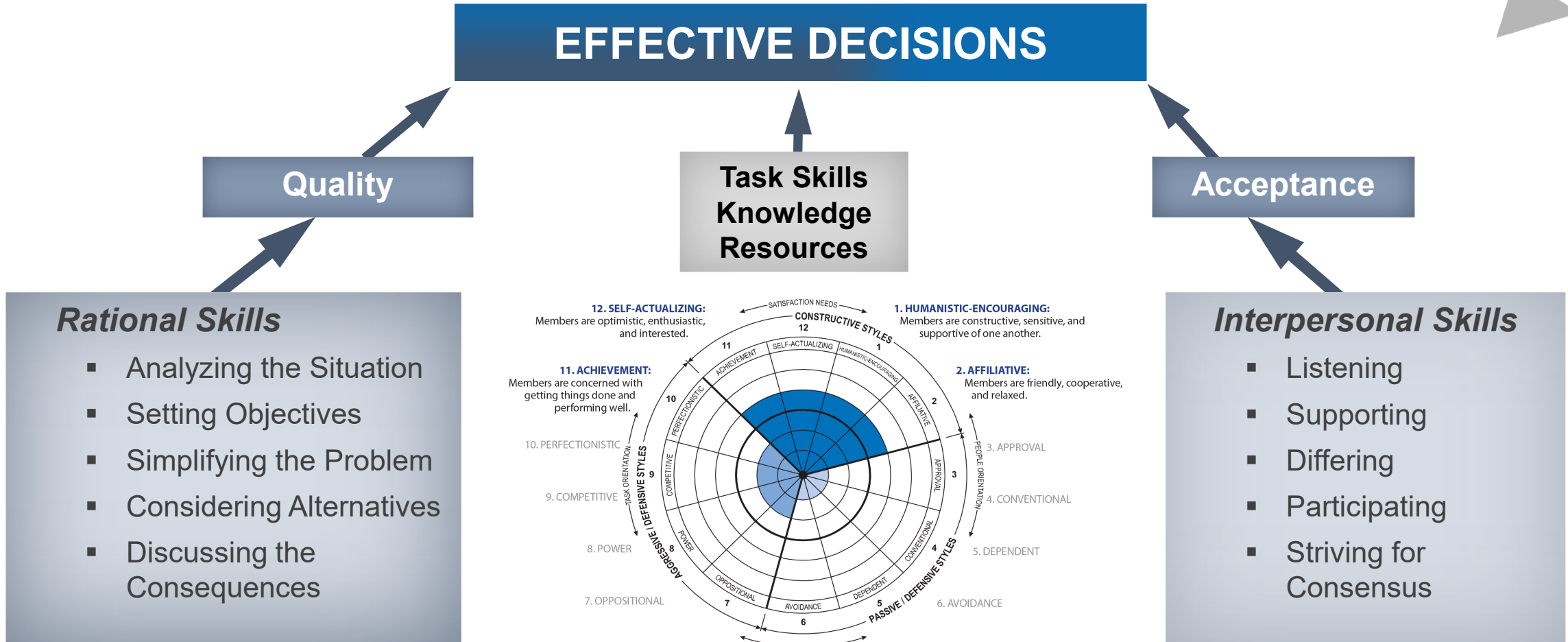
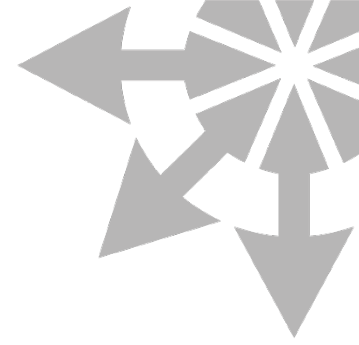
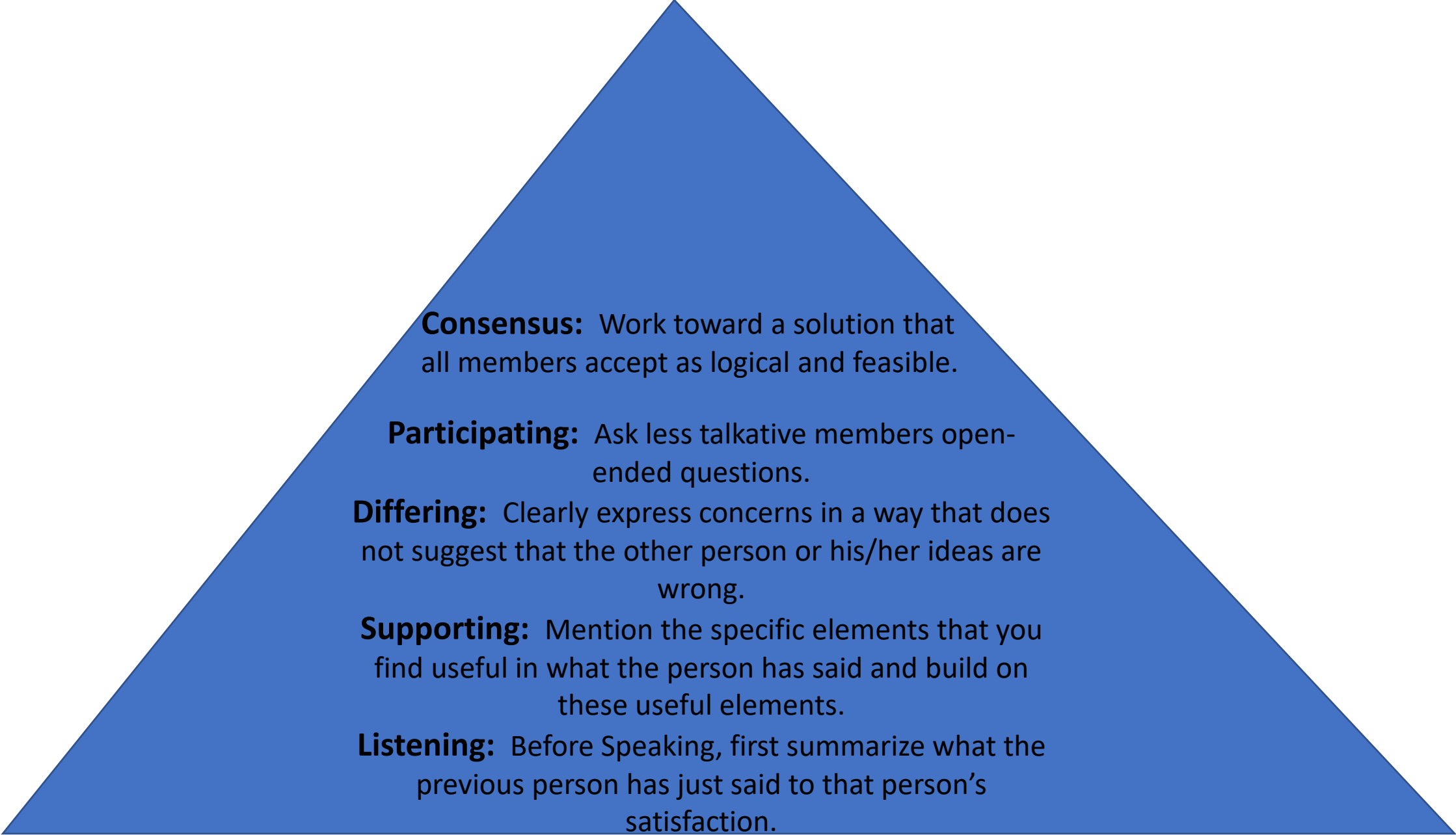


# Synergistic Problem-Solving Model



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**Consensus:** Work toward a solution that all members accept as logical and feasible.

**Participating:** Ask less talkative members open-ended questions.

**Differing:** Clearly express concerns in a way that does not suggest that the other person or his/her ideas are wrong.

**Supporting:** Mention the specific elements that you find useful in what the person has said and build on these useful elements.

**Listening:** Before Speaking, first summarize what the previous person has just said to that person's satisfaction.