

NONDISCRIMINATION NOTICE
VBA BENEFITS CORPORATION

The VBA Benefits Corporation complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. The VBA Benefits Corporation does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

The VBA Benefits Corporation:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact VBA Benefits Corporation at 1 (800) 643-5599.

If you believe that the VBA Benefits Corporation has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person or by mail, fax or email:

The VBA Benefits Corporation
Attn: Chief Operating Officer
4490 Cox Road
Glen Allen, VA 23060
Toll free number: 1 (800) 643-5599
Fax number: 1 (804) 643-5701
vbabenefits@vabankers.org

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, CD 20201
1 (800) 368-1019, 1 (800) 537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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